# **Moscow Water Supply Corp.**

P.O. Box 250 22653 FM 350N Moscow, Texas 75960

936-398-4966- office 936-873-8966 - fax

Email: <a href="mailto:moscowwater@yahoo.com">moscowwater@yahoo.com</a>
<a href="mailto:worder-com">Website: moscow.myruralwater.com</a>

Office Hours: Monday – Friday, 9 am-3 pm - 1<sup>st</sup>-15<sup>th</sup> of each month Monday – Friday, 9 am – Noon - 16<sup>th</sup>-31<sup>st</sup> of each month

Membership Fee: \$100.00

<sup>\*</sup>If property sells, new owner must pay membership fee

Water Tap: (if availa	ıdı	e)
-----------------------	-----	----

*Short tap	\$1,000.00
*Long tap (100' to property line; anything over 100' will be	Price to be determined
Charged \$3.00/ft	
***Additional charges may occur during installation	
*CSI inspection (must be done for all new meters)	\$100.00

Late Charge:	\$10.00
Late Charge.	310.00

<sup>\*\*\*</sup>accounts with balance on the 16<sup>th</sup> of the month

## Operators called out <u>AFTER OFFICE HOURS</u> to shut-off

Member's meter	\$100.00
----------------	----------

Service Trip Fee	(disconnect for	for non-payment or custom	er
------------------	-----------------	---------------------------	----

Request	\$40.00

**Reconnect Fee:** (for any reason; account must be

PAID-IN-FULL) \$40.00

Return Check Fee: \$45.00

<u>Damage to Meters:</u> members will be charged for any damage

to meters; for all cost of repairs and labor!

#### **WATER RATES:**

**SEWER RATE:** 

Minimum (includes up to first 2100 gallons of water)	\$50.75
2,101 – 3,500 gallons used @ .60/100 gallons	
3,501 – 5,000 gallons used @ .75/100 gallons	
5,001 – 8,000 gallons used @ .80/100 gallons	
Over 8,000 gallons used @ \$1.00/100 gallons	

\$50.75

<sup>\*</sup>Must be paid for EVERY NEW METER installed

<sup>\*</sup>Must be owner of property – (copy of deed required, completed application and Photo ID)

## **Billing Procedures:**

Meters are read from the  $16^{th} - 20^{th}$  of each month. Statements are mailed by the  $28^{th}$  of each month. Bills are due by the  $15^{th}$  of each month. Late charge (please see above information)

## **Delinquent accounts:**

Accounts are delinquent if not paid on or before the past due date. (See Reconnect fees above) Reconnect fees can only be paid during office hours. (See above hours)

**TO REPORT A LEAK:** During office hours – 936-398-4966

After hours – 936-398-4966 – number will be on answering machine.

#### **ALL AFTER HOURS CALL OUTS** are for **EMERGENCIES ONLY!!!**

Customer will be charged a call out fee. Fee will be \$100 plus cost of repair and labor and are based on a case-by-case basis.